

To express interest in becoming a consumer advisor at St Vincent's Private Hospital Lismore, please complete this form and send to the Executive Office:

**Mail to:** Executive Office  
PO Box 572  
LISMORE NSW 2480

**Email:** [info@svh.org.au](mailto:info@svh.org.au)

## Are you a capable consumer?

Capable consumers have developed knowledge from their experience and are able to represent the views of others.

Some of the questions here relate to your capabilities and some relate to the responsibilities of the organisation you're working with. You may find it useful to try to work through this brief checklist.

### 1. Consumer Experience

Capable consumers have an experience of St Vincent's Hospital either as a patient, carer or family member.

Questions	Yes	No	Unsure
Do you have personal experience with this hospital? (e.g. as a patient, carer etc.)			
Do you have a strong sense of what has worked well in your health care experience and what hasn't?			
Have you had any previous experience with consumer participation?			

### 2. Consumer Motivation

Consumers are motivated to participate in a largely voluntary role to improve outcomes for others.

Questions	Yes	No	Unsure
Do you know what kind of skills you might need for your participation?			

### 3. Consumer capability to meet the environment

Consumers develop their skills and capabilities to meet the requirements of the role.

Questions	Yes	No	Unsure
Do you feel that you have an understanding of the important issues that are relevant for this role?			

### 4. Consumer support networks

Consumers are given practical support to facilitate their own involvement. Consumers seek support through connections with consumer organisations, networks and support groups.

Questions	Yes	No	Unsure
Are you in contact with consumer networks and organisations outside this organisation?			
Do you have a clear sense of the ongoing needs and concerns of the consumers within this organisation?			

### 5. Consumer mentoring

Consumers support other consumers to develop in the role of consumer representative. Consumers encourage participation of Aboriginal and Torres Strait Islander peoples, culturally and linguistically diverse communities and consumers from communities with poorer outcomes.

Questions	Yes	No	Unsure
Do you understand the important issues for consumers from Aboriginal and Torres Strait Islander groups or of those from culturally and linguistically diverse communities?			

## 1. Tell us about yourself:

Title: ..... First Name: ..... Surname: .....

Address: .....

.....

Phone: ..... Email: .....

### Languages spoken:

English  Other .....

### Age (years):

18-25  26-35  36-45  46-55

56-65  66-75  75-85  85+

### What is your past or current experience of St Vincent's Private Hospital Lismore? (select all that apply)

Patient  Carer, relative or friend of a patient  Local resident

Volunteer  Other .....

## 2. What type of consumer role interests you? (select all that apply)

Member of an ongoing quality and safety committee or working group

Reviewing and developing written patient publications

Developing and delivering staff education

Collecting patient feedback including surveying and interviewing patients and families (patient advocate)

***Thank you for your interest in becoming a consumer advisor at St Vincent's.***

***We will be in touch with you to discuss how you can get involved.***